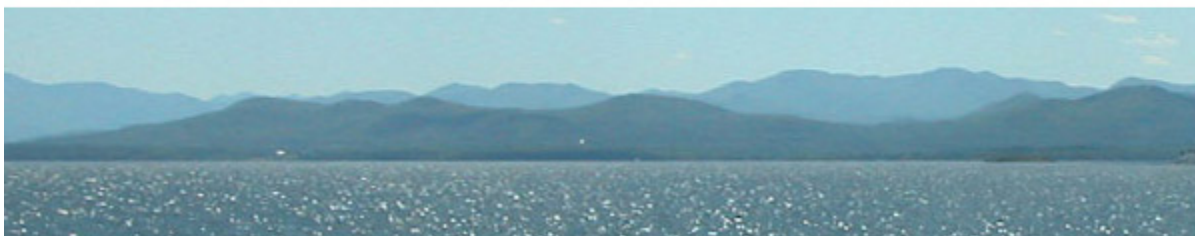


Champlain Apartments.com



Re: First Snowfall Safety Details

December 12, 2008

Dear Champlain Apartments Tenants:

We hope you are enjoying our first significant snowfall!

A few things:

1. All properties should have shovels and salt available on the porch. Please let us know if not.
2. Every property has a red and white sign that says KEEP VENT CLEAR OF SNOW AND DEBRIS. This is the place where your heating system vents. Please find this sign on your building and help to keep the area clear. If you do not see the sign, please let us know. It may be that your heating system vents through your chimney.
3. Please review the the safety tips below from the Burlington Fire Department:

First, make sure your direct vents are kept free of ice and snow. Vents blocked by excessive snow accumulation can cause carbon monoxide buildup in the homes. Make sure your carbon monoxide detectors and smoke detectors are working properly and have fresh batteries in them if applicable.

Second, we may not yet be at the point where the snow accumulation will bury fire hydrants, but it is good to get in the habit of shoveling out your local fire hydrant. This will save firefighters critical time in the early stages of a fire and may save your life.

Third, practice safety when using alternative heating sources to heat your home. Never use a cooking appliance or an unvented heating appliance to heat your home. Keep all combustible materials at least three feet away from stoves and heaters.

The best way to reduce your heating expenses is to improve the energy efficiency of your home. The Burlington Electric Department and Vermont Gas both offer free energy audits, and will help find you ways you can improve your homes efficiency.

Financial heating assistance is available to those who qualify through the Champlain Valley Office of Economic Opportunity.

For more information about fire safety, check out the State Fire Marshal's web site at <http://www.vtfiresafety.org> or the Burlington Fire Department web site at <http://www.fire.ci.burlington.vt.us> . You may also call the Burlington Fire Department Public Information Office at (802)864-6923 or your local fire department with questions.

Please let us know if you have questions or if there is anything that you need help with.

My Best,

Gene Richards
www.champlainapartments.com
343-9909