## Follow-up on City of Burlington | Housing Inspections

August 25, 2010

Dear Champlain Apartments Tenants:

Thank you very much for your help and cooperation with our City of Burlington housing inspections. They went very well and we did not receive any violations. Your safety continues to be our priority.

As a reminder, one of our unique features is that we offer you and your roommates access to a **HELP NUMBERS LIST**: <a href="http://www.champlainapartments.com/documents/revhelpnumberlist\_09-10\_000.pdf">http://www.champlainapartments.com/documents/revhelpnumberlist\_09-10\_000.pdf</a>

This list is available so that you may call our service vendors to make any repairs needed in your apartment. We cover the cost unless there has been negligence on your part. When making the call let the vendor know that you are one of my tenants so they may take care of you promptly and can bill appropriately.

If you use our system, you should not have items that are broken or in disrepair in your apartment. You are always welcome to call us for assistance. We offer the list to you not so that we do not have to coordinate repairs on your behalf, but so that you may setup appointments that are convenient for you and your roommates.

Again, thanks very much for your help with our City inspections and our best wishes for your first week of classes.

My Best,

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