March 3, 2011 Re: Spring Break Reminders

Dear Champlain Apartments Tenants:

We are writing with a few reminders as many of you prepare to be away from your apartments for Spring Break.

• Please be sure to lock all doors and windows, prior to your departure.

 \cdot We suggest using a UL-approved timer to keep one or several lights on in your apartment during the evening and nighttime hours. The lights should preferably be vented on top, such as a floor or wall lamp with an open shade to limit the buildup of heat.

• Keep the thermostat set at no less than 60 degrees. Even though Spring is approaching, last night is evidence that we will likely still have cold days/nights. When heating and water pipes burst they create a serious mess that may displace you during the repair and clean up. Your lease contains a section that requires your heat be maintained at a level that will prevent pipes from freezing. Lowering the temperature a few degrees is not worth the savings if you must bear the cost of repairs.

 \cdot Please store any valuable items out of sight from outdoor windows. What is not seen will not be a temptation.

• Please be sure to take your trash and recycling out prior to your departure. Please also be sure that your blue recycling bin is not left curb-side in your absence.

• If your cars are going to be left, you should leave a set of keys with your roommates if they are staying over the break. Or you may leave a set on your counter so that your car can be moved in the event of an emergency or heavy snowfall. Please note: we cannot guarantee that we will be able to move your car to prevent towing. (e.g in Hill Gardens where cars must be moved post-snow fall.)

Please let us know if we may be of any help. We hope you have a terrific Spring break - have fun and be safe!

Thanks very much.

My Best, Gene Richards <u>www.champlainapartments.com</u> 802-343-9909